

INJURY REPORTING PACKET

866-866-9199 | www.ascotwc.com | ascotclaims@fcclaims.com



Workplace Injury.

Ascot Workers' Compensation helps injured workers navigate a complex system utilizing an advocacy based claims approach that treats the person, not the accident. With early intervention, access to quality medical care and a focus on return to recovery and wellness, our goal is to provide personalized care and cost containment for our insureds and their employees.

Steps for Employers:

REPORT A CLAIM NOW

- 1** Visit www.ascotwc.com to report the injury online.
Call 866-866-9199
Email ascotclaims@fcclaims.com
- 2** In emergency cases, injured workers should immediately seek treatment at the nearest medical facility.
- 3** Communicate frequently with your Employee + your Claims Specialist
- 4** Accommodate modified duty and work restriction recommendations made by the treating physician, if possible.

Injury Management.

Attention Provider:

Send Medical Bills To:

Ascot Insurance
PO Box 4169
Clinton, IA 52733

Email: ascot@ddinbound.com

Bill Status Inquiries: 833-852-8307

Prior Authorization Fax: 601-853-2727

Attention Employer:

For claims questions or service concerns:

800-264-8085, Option 1
WCClaimSupport@ascotgroup.com



Nurse Triage and Telemedicine

866-866-9199

24 Hours / 7 Days a Week



How It Works

- 1. You and the injured employee should place the call together to report the injury by dialing 866-866-9199. After you report the injury, the employee will speak with a nurse.**
- 2. Depending on the injury, the employee will either be guided in first aid (“self-care”), referred to seek off site care at an in network medical facility, or be transferred to telehealth for a virtual provider visit.**



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Email us at:
RapidFill@mitchell.com



Text "ASCOT"
to 858.358.7110



Have Questions?

Contact Customer Assistance
866.846.9279



Call 866.846.9279 Email scriptadvisorcs@mitchell.com Visit mitchell.com/scriptadvisor



Return to Work.

Ascot Workers' Compensation offers tailored return-to-work (RTW) programs, including alternative and modified duty that can be crafted to fit the specific needs of an insured and their employer. We also have partnership to provide not-for-profit placement options through ReEmployAbility and the Windham Group for injured workers who do not qualify or accept modified and alternative duty return-to-work options.



THE STATS

80-90% of injured workers would rather return to work than collect disability benefits.

RTW programs reduce the length of an injured worker's absence by an average of 25 days.

There is less than a 50% chance that an injured worker will ever return to work if off for more than 6 months; Less than 25% chance if off for more than 1 year and less than 1% chance if off for more than 2 years.

Compared to workers with nonparticipating employers, injured workers involved in a RTW program return to work 38% sooner.

Source: U.S. Department of Labor, Transition Back to Work: Policies to Support Return to Work after Illness or Injury Report, 2017



Program Benefits

Reduces the workers' compensation indemnity costs and disability claim costs that can significantly impact an employer's experience modification and future premiums

Potentially reduces medical costs, encourages faster recuperation, and faster return-to-work for the employee

Helps employees avoid "disability syndrome", improves workplace morale, and retains a valuable employee who is experienced and trained for the work

Promotes social responsibility, provides community outreach, and demonstrates goodwill by providing volunteer time to a local non-profit organization

Helps employers provide consistency in return-to-work programs for occupational and non-occupational disabilities.

For more information about accessing this program contact your claim adjuster at 800.264.8085.